

ENFORCEMENT COMMITTEE STRATEGIC PLAN PROGRESS REPORT

ENF-1 Ensure timely and accurate responses to complaints.
Manage each stage of the complaint process within mandated timeframes.
August 2011: The Board reviewed year end statistics and annual Performance Measures.
Notify complainants in a timely manner of each significant stage in the administrative process (i.e. complaint received, investigation initiated, case closure, transmittal to DAG, Accusation filed, decision rendered).
Ongoing
ENF - 2 Continue Probation Monitoring Program.
Ensure that a Board representative meets with new probationers within 30 days of the effective date to fully explain the terms of probation.
Ongoing
Ensure that all active probationers are interviewed each years to confirm compliance with all terms of probation.
Ongoing
ENF- 3 - Review and monitor Expert Reviewer Program.
Assess Expert Reviewer Program for validity, training requirements, and quality.
Ongoing
Ensure at least one Expert Reviewer training session per calendar year in both Northern and Southern California.
Ongoing
Maintain an updated Expert Reviewer matrix incorporating the new contracting process.
Ongoing
ENF- 4 Maintain disciplinary guidelines.
Review and revise BOP disciplinary guidelines.
February 2011: The Board adopted proposed changes to the Discipline Guidelines and directed staff to set the matter for public hearing. The proposed changes incorporate the Uniform Standards related to substance abusing licensees.
ENF- 5 Ensure transparency and equity in Board enforcement actions.
Review and update enforcement policies and procedures on a regular basis.
Ongoing
Periodically report on cite and fine statistics to the BOP.
Ongoing
Inform and educate psychologists, psychology faculty, internship training programs, students, and consumers about trends in enforcement complaints and disciplinary actions.
Ongoing